

## Student Transport Assistance

The Government of Western Australia has been providing Transport Assistance to Western Australian families for more than 80 years. Over this time the orange school bus fleet has grown to more than 900 buses, transporting 30,000 students, more than 170,000 km each school day.

The size of our state dictates that many families live great distances from their local school. School Bus Services (SBS) relieves the burden on these families by providing free transport to Eligible Students to and from their Nearest Appropriate School.

We also provide orange school bus services for students with special needs. If your child has a special need, please refer to the 'Education Support Facilities and Language Development Centres' section for more information on eligibility for Transport Assistance.



# SAVE YOUR SEAT

How to apply for School Bus Services



## Contact information

Email: [schoolbus@pta.wa.gov.au](mailto:schoolbus@pta.wa.gov.au)  
Phone: (08) 9326 2625  
Commentline 13 16 08



# Is my child eligible for Transport Assistance?

## Before applying for Student Transport Assistance, we need to determine your eligibility.

SBS will assess your application against the appropriate criteria to determine eligibility for travel on a school bus or a Conveyance Allowance.

### Mainstream Schools.

Please answer YES or NO to each of the following questions:

- Is your child enrolled at their Nearest Appropriate School?
- Is your child aged between three years and six months and 18 years of age?
- Will your child use the school bus for at least six trips per week?
- Do you reside more than 4.5 km from your child's school?
- Do you reside outside of a designated Public Transport Area? For information on Public Transport Areas, please visit [www.schoolbuses.wa.gov.au](http://www.schoolbuses.wa.gov.au)

If you have answered YES to all of these questions, you may be eligible for Transport Assistance. Please read the 'Applying Online' section in this brochure.

If you answered NO to any of these questions, you can still request access to SBS services by applying to be considered a Complimentary Passenger. For information regarding complimentary travel, please visit the 'Parents' page on [www.schoolbuses.wa.gov.au](http://www.schoolbuses.wa.gov.au)

### Education Support Facilities and Language Development Centres.

Please answer YES or NO to each of the following questions:

- Is your child enrolled at the closest Government or Non-Government Education Support Facility or Language Development Centre?
- Is your child under 19 years of age?

- Will your child use the school bus for at least six trips per week?
- Is your child incapable of making their own way to school safely?

If you have answered YES to all of these questions, you may be eligible for Transport Assistance. Please read the 'Applying Online' section in this brochure.

If you answered NO to any of these questions, you can still request bus access by applying to be considered a Complimentary Passenger. For information regarding complimentary travel, please visit the 'Parents' page on the SBS website at [www.schoolbuses.wa.gov.au](http://www.schoolbuses.wa.gov.au)

## Medical conditions

If your child has a medical condition you will need to complete an 'Integrated Care Plan' form. This is available at [www.schoolbuses.wa.gov.au](http://www.schoolbuses.wa.gov.au)

If your child is approved to travel on a school bus, the completed 'Integrated Care Plan' form should be provided to the bus contractor of the service allocated.

## Conveyance Allowance

In some areas, where it is neither practical nor cost effective to provide a dedicated school bus service, SBS may offer an Eligible Student's family a Conveyance Allowance.

A Conveyance Allowance is an amount paid on a per kilometre basis to a parent/carer to help meet the cost of transporting a student to and from school. This allowance is intended to assist with the running cost of a vehicle.



## Change of details

If you are already registered with SBS and need to modify your details, you can do so via [www.schoolbuses.wa.gov.au](http://www.schoolbuses.wa.gov.au). The online 'Change of Details' form used to modify the following information:

- Contact telephone number(s) or email address
- Alternative/emergency contact details
- Bank account details

You are required to complete a new Application for Transport Assistance if you are changing details relating to:

- Residential Address
- School (including when your child is moving from Primary School to High School)
- Custodial issues/shared custody arrangements
- Medical conditions

SBS will assess the application to determine if the change in circumstances has altered your entitlement, and what affect this may have on your travel assistance.

## Applying online

To apply for Student Transport Assistance follow the steps below:

Go to [www.schoolbuses.wa.gov.au](http://www.schoolbuses.wa.gov.au)

1. Click on the 'Parents' section
2. Select the 'How to Apply' section

### What do I do if I don't have access to the Internet?

If you don't have access to the Internet at home you may be able to access resources at any of the following places:

- Your local Tele-Centre
- Your local library

You may also seek assistance from your child's School.

